# A Policy for Managing Operational Assets to Minimize Deprivation Costs

joint work with Milad Keshvari Fard and Felix Papier

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**Field-related:** how to improve service delivery, considering the peculiar characteristics attached to humanitarian supply chain?



Demand can be separated into:

- primary beneficiary demand i.e., relief items.
- secondary support demand i.e., operational assets.

Operational assets: those to support the distribution of aid e.g., vehicles.

Humanitarians assign a sizable portion of their limited financial resources to procure, operate and maintain these assets.



#### Particularly, we focus on vehicles:

- centerpiece of humanitarian service delivery
- fleet management is the second largest overhead expense for humanitarians
  - during 2002-2006, UNHCR spent on average USD 9.6 million to purchase new vehicles every year.
- similar supply chain to [almost] all other types of assets e.g., power generator
- multiple-use asset assigned to missions with different levels of criticality
- subject to environmental threats such as accidents, and sharp depreciation rate



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- how many vehicles to buy?
- how to utilize them?

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- high purchase price (in a decentralized model)
- high maintenance costs
- unplanned disposals



procurement:

- Vehicle supply chain: Besiou et al. (2014) POM; Stauffer et al. (2016) POM.
- Procurement policy and fleet sizing: Ingolfsson et al. (2008) Health Care Mgmt Sci.; Eftekhar et al. (2014) POM.

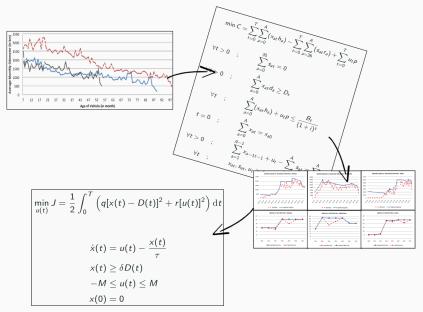
utilization:

- Vehicle routing: Campbell et al. (2008) Trans. Sci.; Vanajakumari et al. (2016) POM.
- Reliability and replacement policies: Pedraza Martinez & Van Wassenhove (2013) POM; McCoy and Lee (2014) POM.
- Vehicle utilization: Pedraza Martinez et al. (2011) JOM; Eftekhar & Van Wassenhove (2016) JOM.



- fleet sizing and fleet utilization cannot be seen in isolation.
- there is a little understanding of field issues.

### **Existing literature**



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#### optimal fleet sizing and capacity allocation in humanitarian development programs,



#### considering

- budget uncertainty
- randomness of asset disposal
- saving option
- delivery lead time
- interaction between the number to buy and to operate
- mission importance asymmetry

### Goals

#### optimal fleet sizing and capacity allocation in humanitarian development programs,



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For a centralized model, let's assume a non-monotonic sinusoidal demand pattern

$$D_t = \left[D_m + d\sin(\frac{2\pi}{n}(t+\omega_0))\right]$$

All missions are not equal  $\Rightarrow$  due to resource limitations, prioritizing missions is inevitable  $\Rightarrow$  a convex behavior of the deprivation cost in the number of vehicles assigned.



**Objective function:** minimizing deprivation costs (i.e., beneficiaries' suffering due to insufficient humanitarian service delivery)

Per period cost function:  $R_t(a_t) = e^{b_t[D_t - a_t]^+}$ 

 $b_t$ : an aggregated level of diversity of mission criticality at each period.

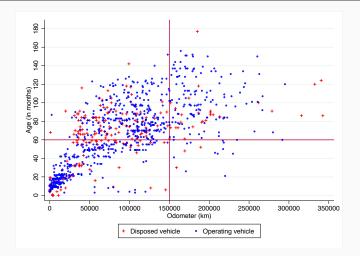
Objective function:

$$J_0(x_0, SB_0) = \min \mathsf{E}\left(\lim_{N \to \infty} \frac{1}{N} \sum_{t=0}^N R_t(a_t)\right)$$

At the beginning of each period,

- all decisions are made.
- a random budget is available.
- a percentage of budget saved from the previous periods is available.
- the amount spent during the period is known.
- a revenue through selling used vehicles is received.

### Model: objective function, and costs



the available fleet size at the beginning of a period,  $L(x_t)$ , follows a binomial distribution with population  $x_t$  and success probability  $1 - \gamma$ .

### Model

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$$\begin{aligned} a_t &\leq x_t \\ x_{t+1} &= \min\{L(x_t) + u_t, x^{\max}\} \\ S_t &\leq SB_t - pu_t - c_o a_t - c_f x_t \\ SB_{t+1} &= \min\{\rho S_t + r(x_t - L(x_t)) + K_{t+1}, SB^{\max}\} \\ x_t, a_t, u_t \in Z^+, S_t &\geq 0 \end{aligned}$$

3 state variables  $(t, x_t, \text{ and } SB_t)$ , 2 decision variables  $(u_t \text{ and } a_t)$ , 2 stochastic elements (L and K), and 5 constraints that do not allow the optimal policy to have the required second-order properties.

The heuristic works in two stages:

1. it estimates the marginal reduction in expected deprivation cost (i.e., the social gain) of every possible amount of operating, purchasing and saving.

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- 1. it estimates the marginal reduction in expected deprivation cost (i.e., the social gain) of every possible amount of operating, purchasing and saving.
- applies a portfolio optimization to allocate the available budget to these three options to maximize social gain.

 $V_t^a(a_t^h) + V_t^u(u_t^h, x_t) + V^s(s|\theta)$ 

social gain from operating  $a_t$  vehicles in period t:

$$V_t^a(a_t) = e^{b_t D_t} - e^{b_t [D_t - a_t]^+}$$

$$\max_{u_t^h, a_t^h} \left( V_t^a(a_t^h) + V_t^u(u_t^h, x_t) + V^s(s|\theta) \right)$$

$$c_f x_t + c_o a_t^h + p u_t^h \le SB_t$$
$$a_t^h \le x_t$$
$$a_t^h, u_t^h \in Z^+$$

$$\max_{\substack{h^h, a^h_t \\ a^h_t}} \left( V^a_t(a^h_t) + V^u_t(u^h_t, x_t) + V^s(s|\theta) \right)$$

- $\theta$  determines the concavity of the saving function;  $\uparrow \theta \Rightarrow \uparrow$  value on saving.
- rule of thumb: a high  $\theta$  would be more suitable for situations with high uncertainties.

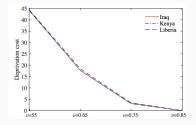
To estimate the model parameters, we benefit from actual **field data** of a large humanitarian organization.

- data of 1,074 Toyota Land Cruiser from 2000-2015
- Syria, Sudan, Kenya, Iraq, and Liberia
- monthly utilization data: purchase price, residual value, age of vehicle, monthly repair costs, maintenance, accident, fuel cost, etc.

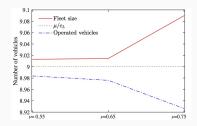
- $\uparrow$ budget uncertainty  $\Rightarrow \uparrow$ deprivation costs,  $\downarrow$ fleet utilization
- $\uparrow$ demand variability  $\Rightarrow \uparrow$ deprivation costs,  $\downarrow$ fleet utilization
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- chasing the demand increases deprivation costs.

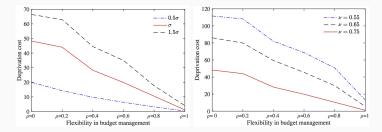
- ↑variation of mission criticality ⇒ ↓expected deprivation cost due to the focus on the most critical missions
- ↑variation of mission criticality ⇒ ↓fleet utilization as the no. of missions fulfilled ↓



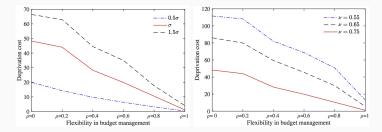
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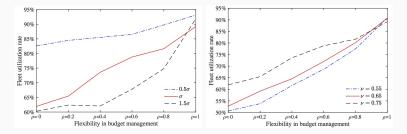
- Budget savings can significantly reduce the expected deprivation costs, regardless of the budget variation and differences in mission criticality.
- The importance of saving is critical when the budget variation is high.
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#### Centralized

- Long LT
- Low purchase price

#### **Decentralized**

- Short LT
- High purchase price

general belief: due to a shorter LT, decentralized model provides a higher service level, even in the presence earmarked budget.

Expected deprivation costs for different scenarios							
$\begin{array}{c} { m Lead} \\ { m time} \end{array}$	Price markup	×0.5	$\sigma_{\times 1}$	imes 1.5	×0.5	$_{\times 1}^{\gamma}$	imes 1.5
2 1 0 0 0	- - 50% 100%	3.370 3.254 3.118 6.323 10.453	3.755 3.631 3.502 6.825 11.050	4.801 4.600 4.472 7.987 12.288	3.627 3.556 3.507 5.110 6.990	3.755 3.631 3.502 6.825 11.050	3.879 3.719 3.534 8.701 15.067

- centralized policy minimizes both the logistics and deprivation costs.
- the advantages of a centralized fleet policy are particularly strong when the degree of uncertainty is high

- budget savings between periods can mitigate the negative impact of budget uncertainty.
- chasing the demand at all periods causes larger deprivation costs over time.
- In situations with higher operating costs and/or higher chance of vehicle disposal, smaller fleet size would be optimal: vehicles should be utilized intensively but replaced more frequently.
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# **Questions?**

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